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Important Information for Custom Contact Lens Patients

Today you are being fit into custom-made lenses. There are two main types of custom contact lenses:

1. Rigid Gas Permeable (RGP) Lenses / Specialty RGP

- Not available in trials. These lenses must first be purchased before they can be fit.
- The price of each lens includes a **30-day warranty** from the manufacturer to cover exchanges.
 - Additional cost may be incurred if additional returns are needed.
- Pricing of the fit and lenses is dependent on the power/type of lens needed. Our staff will go over any costs associated with your fitting in advance.
- These lenses typically require only **one (1) follow-up visit** once your custom lenses have arrived which is included in the fit price.

2. Scleral Contact Lenses

- Specialty lenses are custom made for your eye specifically.
- Fitting will require up to **four (4) separate visits** to determine the proper fit for your eyes.
 - EyeXcel includes these follow up visits within a 90-day time frame from your initial visit.
 - After 90 days, follow-up visits may be subject to additional fees.
- The total cost of these lenses must be paid in advance prior to ordering lenses and fitting.
- You will be provided a **scleral lens kit** that you MUST bring to each visit.
 - Any replacement for lost kits is a separate cost of \$30.00. If you've forgotten your kit for your appointment you are welcome to purchase individual plungers for \$4.00.
- Most lenses have a **90-day warranty** period by the manufacturer to exchange lenses and will be discussed with you upon receiving lenses.
 - Additional fees may be incurred if additional returns are needed.
- The usual total cost of fitting and lenses is **\$2,500**.
 - This fee includes four (4) visits approximately thirty minutes to an hour in length, your own scleral kit and one pair of custom-made lenses.
 - Professional fees are non-refundable whether you decide to keep the lenses or not.
 - Cost may vary dependent on what kind of lenses your eyes require and dependent on if both eyes require a scleral lens. Our staff will go over any costs in advance.
 - If a lens change is required the difference in cost will be your responsibility and payment will be due at the time of order.
 - EyeXcel will attempt to bill your vision benefit plan if it includes a scleral lens benefit, but we cannot guarantee that your plan will help pay for the lenses or fitting.



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RGP AND SCLERAL LENSES ARE NOT ELIGIBLE TO BE RETURNED OR REFUNDED ONCE THEY ARE PURCHASED/ORDERED.

I understand that contact lenses have many benefits but, as with any other medical device, they are not without risks. I accept personal responsibility for the lens care and replacement which are both vital to my success as a wearer. I have read and understand the above and agree to adhere to the policies, fees, and clinical requirements of EyeXcel's specialty contact lens program.

Patient's Name (Printed)

Patient's Signature

____/____/____
Date